



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

2025-2026 Afterschool Enrollment Frequently Asked Questions

ENROLLMENT OPTIONS

How do I enroll for the afterschool program?

- The easiest and most convenient way to register is to go on line at www.ymcasatx.org and click on the afterschool tab.
- You may also go to your local YMCA and register in person.

When can I enroll for the program?

- Registration opens April 18 to current participants and May 1 to the public. We take registrations all year providing space is available at your specific school.
- You must register at least one day in advance, we do not accept same day registrations.

Does enrolling for the program commit me to the entire year?

- NO – You may drop the program at any time. We require a two week notice in writing to registrations@ymcasatx.org with the child's name, school attending and date of withdrawal. You may also go to our web site and click on the cancellation button.

Do I get credit if my child does not attend due to illness or other activities?

- No – There are no credits or refunds given to days your child does not attend the program.

I don't need the entire week, can I only enroll for the days my child needs care?

- Our program is based on full time participants. You may enroll your child and have them attend only a few days a week but your rate will not change. We do not offer a part time rate for afterschool.

What if I drop from the program and have an emergency, can I enroll for just that one day?

- Parents may use our emergency drop in care service, enrolling and making their payment 24 hours ahead of time for sites that have open capacity during the regular after school program. Parents will need to get authorization from the Solution Center for all after school drop in emergency care by calling 210-924-2277.
- What if I only need one week for special circumstances, can I do that?
If space is available we can register you for just one week however it will be considered an emergency drop and drop in rates will apply. This must be approved and processed by the Solution Center. You can not register for just one week online or at the branch. The week is also non-refundable once you register.

ENROLLMENT FEE

The enrollment fee is \$20 per child with a maximum of \$40 per family. This fee is for the school year. This fee is non-refundable.

What is the enrollment fee for?

- The dollars paid at enrollment do a couple of things: 1) ensure family's commitment to attending at the programs start 2) provide dollars toward supply purchases for that enrollment slot

Does everyone pay the enrollment fee?

- Yes, however the registration fee will be waived for those that register prior to June 1 for the upcoming school year. After July 1, the fee will not be waived.

Does this fee get adjusted with Financial Assistance awards?

- Yes, those receiving Financial Assistance will have that award applied to their enrollment fee as well.

PAYMENTS & AUTOMATED BANK DRAFT

How do I make a payment?

- The fee for Youth Development programs can be made weekly by enrolling in the Bank Draft or Credit Card Draft option.

When is my first payment due?

- One week before school starts will be your first bank draft. If you register after the draft date you will be expected to pay for the draft that you missed to get on a current draft schedule.
- Those families registering after July 1, may be required to pay the enrollment fee and their first week of care. Families registering before July 1st will have their enrollment fee waived.

When is my last payment due?

- Bank Draft fees will be drafted on Sunday one week before services are rendered. Your first draft will be one week before school starts and the last draft will be one week before school ends.
- We will not be drafting on the week before Thanksgiving, one week before winter break and the 1st week of winter break and the week before Spring Break. Because we draft one week in advance, you can expect to see a draft for the weeks children are on break.

What if my payment can not be drafted on the due date?

- Payments that do not draft on the normal draft date will be subject to a \$10 late payment fee.
- Accounts with past due balances for 1 week or more will result in the student being disenrolled from the program until the past due balance is paid. If your school has a waiting list, you may be placed on the waiting list and only reenter the program if space is available.

FEE INCREASES

Did fees go up for the 2025– 2026 school year?

- Yes, fees have increased by \$1 per week. - \$89 a week

SECOND CHILD DISCOUNT

In order to stay current with market trends as well as reduce the financial impact of afterschool programs to families with multiple children we offer a second child discount.

How much is the second child discount?

- Families with more than one child from the same household will be given a 10% discount on the lesser rate for the second child.

Can this discount be applied to more than one child in the family?

- Yes, families with 2 or more children will receive the 10% discount for all children after the first enrollment.

If children are in multiple programs with multiple rates (i.e. Early Learning & After School) which rate receives the discount?

- The 10% discount is applied to the lesser rate(s).

What if the discount is not applied when I register?

- You need to register both children at the same time for the system to work. If you should register your children separately, you may email registrations@ymcasatx.org or call 210-924-2277 requesting assistance in applying your discount.

FACILITY MEMBER & NON MEMBER RATE

Is there a rate difference between Facility Member & Non Member fees?

- Yes, facility members receive a 10% discount on all Youth Development programs. However facility members must have a Duo or Family membership that includes children. Adult memberships or senior memberships with a child add on, does not qualify for a facility member rate.

What if I become a member after I enroll?

- Email registrations@ymcastx.org or call 210-924-2277 to request your discount.
- If you drop your membership once you enroll for afterschool, your afterschool rate will be adjusted and the discount will be removed.

Are Scholarships Available for Afterschool?

- Yes, you may apply for a scholarship at your local branch. To speed up the process, you may go online to our website at www.ymcasatx.org and download our Open Door financial assistance application. Bring your application and documentation to your local branch. If you don't download the application in advance, the branch can provide you with one.
- What documentation do you accept as proof of income?
 - The most recent tax return for all adults in household. One of the tax returns must list the child being enrolled.
 - Or one month of consecutive pay checks for all adults in the household.
 - If attending school, a copy of your school schedule
- What is the maximum amount I can be awarded? All scholarships are approved for a reduced rate between 10%-40%. 40% is the maximum scholarship allowed for afterschool.
- What if I need more assistance? Branches and Solution Center can approve up to tier 2 on the sliding scale. Receiving an upgrade may require additional information however

40% is still the maximum scholarship that can be granted. We recommend you apply for Child Care Services (CCS) when you enroll for afterschool. CCS can offer much larger scholarships than we can.

- How long is the scholarship good for? All scholarships for YD are good for one year.

CANCELLATION OF PROGRAM

Can I cancel the program anytime?

- Yes, we require a two week advanced written notice for cancellations. You can go to our website and click on the cancellation button or you may email your cancellation request to include your child's name, school and last day of attendance to registrations@ymcasatx.org

Will I get a refund when I cancel?

- If you provide us with the required advanced notice you are entitled to a refund of any monies paid in advance. If you fail to give us advanced notice, you will not be entitled to a refund. Since payments are made weekly, most accounts will not have a credit when they cancel, therefore a refund is not warranted. If you paid for your afterschool care in advance or for the year, we will refund you as long as the cancellation policy was followed.